

Name: York YI	Date 20/08/10
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What service you inspected
Name of the service: West Bank Park.
Type of service: Leisure
Location of Service: Acomb in York.
What did you find?
Did you do an observation, interview, survey or mystery shopper? Observation, interview and survey.
How did you do it (Where, when, who with, how record?) Visited West bank Park, 20/08/10, Chelsea Bass, Leah Hall, Chloe Bond and Celine Kilvington. Video, voice record and questionnaires.
Which inspection questions were you trying to answer?
Question 1 Is the service accessible - YES
Question 2 Is the service welcoming - YES
Question 3 Is it clear what the service does? - YES
Question 4 How satisfied are you/do other young people seem to be with the service? NO
Question 5 How are young people involved in the development, delivery and evaluation of the service? NO
Strengths: It was accessible to all. A variety of things to do ie Bowles, play areas, benches, dog walking. Very clean tidy no rubbish because there were lots of bins. Plenty of open space and very big.
Areas for development: There was lot for young children to do and they had a wide variety of activities on there play area but on the older play area there weren't as many things to go on. They have a group for younger children that meets weekly at the park but nothing for older ones.
General impressions and comments We felt that if we lived in the area we would go there because it had a lot of space and was quiet and peaceful. We felt that if it had more activities on for young people we would go to them because it is a nice space. We liked that the park is used by all ages of the community.

Other
Who you observed, spoke to or surveyed
Age: ?
Sex: Male
Any other information: Park Keeper.
What you found:
<p>Summarise what you found linking back to the inspection questions and any other important information. Include and tables or figures here too.</p> <p>Question 1 Is the service accessible – Yes the service is accessible for all ages and disabilities. There was an area that wasn't accessible for wheelchair users in the wooded area and it was clearly marked on a map that it wasn't accessible.</p> <p>Question 2 Is the service welcoming – Yes the service is welcoming. We felt that we were accepted by other park users and no one seem to have any issue with us being there. This lead us to believe that other young people would be treated the same.</p> <p>Question 3 Is it clear what the service does? – Yes it clearly sign posted over the gates when you walked in and there was a park map telling you about where you could go and what areas of the park there were.</p> <p>Question 4 How satisfied are you/do other young people seem to be with the service? We can't really answer this question as we did not see any young people in the park. This was due to the weather not being very nice. Adults with smaller children who were in the park said that they had seen young people using the park and felt that young people respected the area. The park keeper said that young people do use the park but felt the park wasn't used enough in general.</p> <p>Question 5 How are young people involved in the development, delivery and evaluation f the service? Again we couldn't really answer this question as there were no young people in the park but the park keeper said that they didn't ask people there views and opinions.</p>
<p>Strengths: As above.</p> <p>Areas for improvement: As above.</p> <p>General impressions: As above.</p>

Important points:

Big open space, quiet and peaceful no litter or Graffiti. A nice layout with lots of different areas ie flower garden woodland trail and bird feeding area. Activity groups for younger ones but not for older one. A park for everyone in the community. We found coming up with recommendations hard as we only had own opinions on this inspection because we didn't see any young people due to the weather and possibly the times.

What the service should do to make things better:

Recommendations including clear action points: (Taken from actions above.)

- Get young peoples opinions, do a proper survey of young people and get there views. Possibly ask all the community that use the park what they think.
- Sign post at each of the play areas telling you where the other one is, so that young people don't come in and see that they can't use the under 13's area but don't know where the area for them is.
- Activity groups for young people, Sports, arts and crafts, orienteering
- Young persons trail through the woodland area.